

Patient Rights

1. You will be treated with dignity, compassion, respect, and reasonable protection from harm and with appropriate privacy; and without regard to sex, economic status, educational background, race, color, religion, ancestry, national origin, sexual orientation or marital status.
2. You will receive, to the extent you are eligible, prompt and appropriate treatment for physical or emotional disorders or disabilities, in the least restrictive environment necessary for that treatment, free from unnecessary or excessive medication.
3. You will not be denied your legal rights while being treated (except where State law provides otherwise).
4. Your medical record and all other information about you will be kept confidential unless disclosure is required or permitted by law or you consent to its release.
5. You have a right to communicate freely and privately with persons outside this facility and to have or refuse visitors.
6. You shall have reasonable access to bedside or public telephones for making and receiving calls.
7. You have the right to a reasonable private environment, which will be respected by staff, visitors and other patients.
8. You have the right to receive unopened mail. If there is a reason to believe the mail may contain contraband, patients will open their mail in the presence of appropriate staff.
9. You will be afforded the opportunity to write letters and be assisted in doing so when necessary.
10. You may keep and spend your own money.
11. You will be allowed to wear your own clothes, if therapeutically indicated, and to keep personal possessions.
12. You have the right to be informed of the physician in charge of your care.
13. You have the right to social interaction as well as to regular exercise.
14. You have the opportunity for religious worship. You may express your spiritual beliefs and cultural practices that do not harm others or interfere with your planned course of treatment.
15. You have the right to receive information about pain and receive pain relief measures.
16. You have the right to protective services.
17. You or your surrogate has the right to request the withholding or withdrawing of life-sustaining treatment in this hospital. Information regarding this right, as well as other information about Advance Directives, will be provided you upon request.
18. You have the right to be informed of any human experimentation or other research education projects affecting your care or treatment. You have the right to refuse to participate as a subject in research, investigation or clinical trials.
19. You have the right to participate and discuss with your physician the planning of your medical treatment, to refuse treatment to the extent permitted by law, and to be informed of the medical consequences of refusal.
20. You have the right to reasonable continuity and coordination of care from the interdisciplin-

- ary team, including discharge planning, and to know in advance the time and location of appointments as well as the identify of the persons providing the care.
21. You have the right to give an informed consent before any procedure. This means you will be knowledgeable about the procedure, the alternate procedure or courses of treatment or non-treatment, risks and benefits of the procedure or treatment and the name(s) of the person(s) who will carry out the procedure or treatment.
 22. You have the right to expect a reasonable response to any reasonable requests made for service.
 23. You have the right to leave the hospital even against the advice of the physician.
 24. When the hospital cannot meet a request or need for your care due to a conflict with its mission or philosophy, you may be transferred to another facility when medically permissible. Prior to any transfer, you will receive complete information and explanation concerning the needs for, and alternatives to, such a transfer.
 25. You may request a transfer to a different room if another patient or a visitor in the room is unreasonably disturbing you and another room equally suitable is available.
 26. You have the right to participate in the consideration of ethical issues that arise in your care and in decisions that affect your care and dignity. You have a right to know there is a mechanism for consideration of ethical issues arising in your care that is accessible to you or your surrogate. That mechanism is the Ethics Advisory Committee.
 27. You have the right to discuss treatment you receive with your caregivers.
 28. If you are a female, you will have a female attendant present during pelvic examinations.
 29. You have the right to request an attendant of the same sex when services are provided, which you may perceive as a personal intrusion, or your dignity or privacy is perceived to be compromised.

Patient Responsibilities

1. You are responsible for following all hospital safety rules and posted signs.
2. You are responsible for preventing any injury to yourself, other patients and staff members by your own actions.
3. You will not bring weapons or non-prescriptive drugs into the facility.
4. When hospitalized, you are responsible for giving your nurse any medicines you brought in from home, and taking only the drugs prescribed by the doctor during your hospital stay.
5. You are responsible for safekeeping your clothing, money and personal items that you choose to keep with you while in the facility.
6. You will provide, to the best of your knowledge, accurate and complete information about your health issues, past illnesses and hospitalizations, medications, and available documents (i.e., advance directives, care decisions, living wills, etc.) and other matters relating to your health.
7. You will report unexpected changes in your condition to the health care staff and to the responsible practitioner.
8. You will make it known to those providing your care that you do or do not agree with your

contemplated plan of care, course of action and you will or will not consent to a specific treatment or procedure.

9. You are responsible to fully understand what medications you must take, comprehend your discharge and post discharge plan of care and what is expected on your part.
10. You will follow the treatment plan recommended by the practitioner primarily responsible for your care. You will follow the organization's rules and regulations affecting your care and conduct. This responsibility includes following instructions of the nurses and other health care professionals in order to carry out the plan of care, as well as to implement the responsible practitioner's orders as they enforce applicable organization rules and regulations.
11. You are responsible for understanding the consequences if treatment is refused or the practitioner's instructions are not followed.
12. You are responsible for asking questions if you are unsure or do not understand something.
13. You will be considerate of the rights of other patients and organization personnel and will control inappropriate verbal or physical behavior. This also includes controlling noise, number of visitors, and following smoking regulations.
14. You will respect the property of others and of the organization.
15. You will utilize the appropriate designated process to voice your complaints or issues.
16. You should assist by alerting staff when another patient is having any difficulty.
17. You should avoid interfering with the treatment of other patients, particularly in emergency situations.