

# TRUMAN VA BULLETIN

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### CFC Facts

- CFC is the only authorized solicitation of Federal employees in their workplace on behalf of approved charitable organizations
- CFC contributions are tax deductible.
- There are hundreds of worthy charities registered with the program.
- The Office of Personnel Management regulates the CFC and provides guidance and oversight to the local campaigns.

## VA HEARTLAND NETWORK (VISN 15) DIRECTOR APPOINTED

**JAMES R. FLOYD, MPA, FACHE**, is the new Director of the VA Heartland Network (VISN 15). His appointment was approved by the Secretary of Veterans Affairs and was effective Oct. 12.

Floyd has been the Acting VISN 15 Director since Aug. 4. During that time, he visited the network medical centers in Kansas, Missouri and Illinois as well as many of the Community Based Outpatient Clinics. Prior to this appointment, Floyd served as Director, VA Salt Lake City

Health Care System for 11 years. In 2007, he served as the Acting VISN 19 Director for six months.

As Network Director, Floyd welcomes direct communication with employees, veterans, congressional offices, service organizations and other stakeholders. "It takes everyone working together to provide excellent health care for our nation's veterans," said Floyd.



James R. Floyd, MPA, FACHE

## VETERANS DAY CEREMONY

A Veterans Day ceremony is scheduled at 11:00 a.m. on Tuesday, Nov. 11 in the auditorium. **Lana Zerrer, MD**, Director of the Primary Care Service Line and an

OEF veteran of the U.S. Air Force, will be the featured speaker. Winners of the annual Veterans Day essay contest for junior and senior high school students in the Columbia Public School District will be recognized and portions of the winning essays will be read. The public is invited to attend the ceremony.





## OFF-SITE MOVES

*The Pro-Dental building, just off U.S. 63 and Stadium will be the new home of several employees of Harry S. Truman Memorial Veterans Hospital.*

During the next few weeks, staff members from several service lines will be moving off-site to the basement level of the Pro-Dental building just off U.S. Highway 63 and Stadium Boulevard at 1700 East Pointe Drive. The first phase took place on Monday, Oct. 27. The second phase will occur on Monday, Nov. 10. The following staff members are affected:

- PHASE 1

### Financial Management

**Paul Hopkins, Teri Haney, Wally Campbell, Rita Jones, Kathy Teeple, Cheryl Kahle, Todd Cowan and Karen Knipp**

### Health Information Management

**Randy Kilgore, Mary Whaley, Cannie Briscoe, Teresa Brommel, Mary McDaniel, Brian Cline, Barbara Sanchez, Veronica Austgen, Amy Pulliam, Cheryl Gilleland, Shelly Wallenmeyer and Rusti Hibdon**

- PHASE 2

### Fee Basis

**Holly Shryock, Michelle Millot, Louis Dausan, Sharon Colley, Katie Carlyle, Tina Fountain, Amanda Maddex and Laura Sandahl**

### Financial Management

**Debbie Henderson, Joy Villanueva, Ann Beck, Missy Bell, Jeannie Hill and Terri Fiegel**

### Medical Care Cost Fund

**Crystal Aholt, Karen Carr, Julie Fairchild, Daryl Kline, Tom Porter, Deana Harvey, Susan Hoerl, Ashley Bick, Kristina Devenney, Sarah Nickles, Pam Pickett, Linda Kaercher, David Dykstra, Dana Pollock, Lendon Calhoun, Ashley Forbis, Jane Rahmoeller, Elaine Erickson and Tracey Hurd**

### Patient Call Center

**Sara Seeger, Belinda Duffield, Leslie Berry and Richard Audiss**

By early December, **Chrys Higginbotham**, VISN Information Security Officer, and **Tom Edes, MD**, VA Central Office Chief of Home and Community Care, will be relocated to the new off-site location. The following staff members will remain at the hospital because they deal with veterans on billing and payment questions:

**Jan Boone (MCCF), Gary Markovich (MCCF), Karen Stevens (Fee Basis) and Victor Huggins (Agent Cashier)**. Telephone extensions and interoffice mail routing symbols will not change for all affected employees.

## NEW & DEPARTING EMPLOYEES

### Welcome

**Susan Borghardt,**  
Physical Therapy Aid (CS)

**Susan Brackney, RN,**  
Staff Nurse (BH)

**Lindsay Browning,**  
Medical Support Assistant (PC)

**Staci Findley,**  
Medical Support Assistant (PS)

**Jennifer Herwehe,**  
Medical Support Assistant (PC)

**Chelsea Petree, RN,**  
Staff Nurse (PS)

**Jennifer Rentschler, RN,**  
Staff Nurse (PS)

**Angela Righter,**  
Medical Support Assistant (PS)

**Jamie Tetley,**  
Medical Support Assistant (PC)

**William Duenow,**  
IT Specialist (OI&T)

**Michael Gerber,**  
Student Nurse Technician (PS)

**Robyn Tenney,**  
Clerk (HR)

**Katherine Thomas, LPN**  
(PS)

### Farewell

## NOVEMBER SERVICE PIN RECIPIENTS

### 35-Years

**Teresa F. Jacobs,**  
Operations Manager (CS)

### 30-Years

**Norris J. McHeffey,**  
Patient Services Assistant (PC)

**Merry L. Sipe,**  
Diagnostic Radiology Technologist (CS)

### 25-Years

**Fred Grant, Jr.,**  
Food Service Worker (PS)

### 20-Years

**Linda K. McGuire, RN,**  
Staff Nurse (PS)

### 15-Years

**Sara J. Taylor, RN,**  
Staff Nurse (PS)

### 10-Years

**Kimberly S. Hyatt,**  
Medical Instrument Technician (PS)

**Stefanie M. Sauble, RN,**  
Staff Nurse (PS)

### 5-Years

**Deborah E. Adkisson,**  
Diagnostic Radiology Tech. (CS)

**Joseph R. Chaumont, III,**  
Lead Medical Technician (CS)

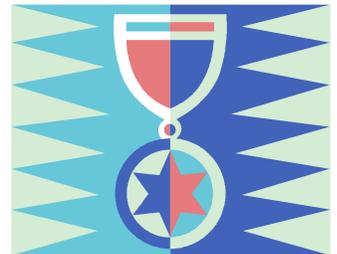
**Patricia G. Drury,**  
Diagnostic Radiology Tech. (CS)

**Leslie C. Durrant, RPH,**  
Supervisory Pharmacist (Pharmacy)

**Marie M. Hulett, RN,**  
Nurse Manager (PS)

**Mary E. McDaniel,**  
Medical Records Technician (HAS)

**Steven D. Stark,**  
Police Officer (Police)



*“VA employees can easily identify with many of the advantages of Electronic Health Records over traditional paper-based records.”*



## NATIONAL HEALTH INFORMATION AND TECHNOLOGY WEEK, NOV. 2-8

In recognition of National Health Information and Technology Week, Nov. 2-8, check out the following quiz.

1. **TRUE OR FALSE:** Issues such as record availability, duplication of ancillary tests, and legibility may become obsolete with technology advances in the Electronic Health Record (EHR).
2. **TRUE OR FALSE:** Data on EHR adoption rates is severely limited.
3. **TRUE OR FALSE:** Widespread adoption of EHRs will not have an impact on quality patient care.
4. **TRUE OR FALSE:** A common patient care problem with paper-based records is that patients are often seen and treated by clinical care providers without access to prior records.
5. **TRUE OR FALSE:** In order to curb rising health care costs, widespread paper-based workflow analysis is needed.

tion of tests may become obsolete. Physical paper-based records require significant staff to locate, retrieve and copy records for continuum of care in addition to the large amounts of physical file space needed to hold the accumulation of records. The journey from paper to electronic format is the fundamental change in how health care is practiced. When the progress and benefits of health information and technology are working together, health care professionals can make a difference.

**ANSWERS:** 1. TRUE, 2. TRUE, 3. FALSE, 4. TRUE, 5. FALSE

VA employees can easily identify with many of the advantages of EHRs over traditional paper-based records. Issues such as record unavailability, legibility, storage and duplica-

## NATIONAL VA PROSTHETICS AND SENSORY AIDS DAY, NOV. 6

Thursday, Nov. 6, has been designated as the first annual National Prosthetics and Sensory Aids Day. This year's theme is

"Prosthetics and Sensory Aid Service.....Where Qual-

ity of Care Results in Quality of Life!" At Truman VA, our prosthetic staff provides services that include artificial limbs, braces, wheelchairs, eyeglasses, hearing aids, surgical implants and home oxygen. During fiscal year 2008,

we provided more than 80,000 items and repairs for more than 10,000 veterans. Congratulations to our prosthetic employees for helping to improve the lives of veterans through the provision of equipment and services.

# NATIONAL AMERICAN INDIAN AND ALASKA NATIVE HERITAGE MONTH

VA is proud to join the nation in celebrating National American Indian and Alaska Native Heritage Month during November. According to the latest census, more than 195,000 American Indian and Alaska Natives are veterans. Native American employment in VA has reached a total of 3,469 or 1.26 percent of VA's national workforce. Please join us in recognizing the contributions American Indian and Alaska Natives have made in building and sustaining our country.



## MEDICAL STAFF MEMBER-AT-LARGE

Congratulations to **Brooke Schwartz, MD (PC)**! She has been elected as Member-at-Large for the Truman VA medical staff. In that role, she represents the medical staff on the Clinical Executive Board, the Affiliation Partnership Council and other boards

and committees as necessary for the next year.

## OCTOBER EEO EVENTS — A SUCCESS!



**Deana Griffin**, Supervisory Switchboard Operator (HAS), was named the recipient of the 2008 Outstanding Employee with Disability award at the Oct. 23 National Disability Employment Awareness Month program. Pictured at left are **Jan Driskill**, Operations Manager (BH); Griffin; and **Larry Brady**, Special Emphasis Program Manager for People with Disabilities.



Photos above were taken at the October Hispanic Heritage Event held in the Tiger room on Oct. 9, 2008.

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Columbia, MO

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Columbia, Missouri 65201

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On the Web:  
[www.columbiamo.va.gov](http://www.columbiamo.va.gov)

# Harry S. Truman Memorial Veterans Hospital

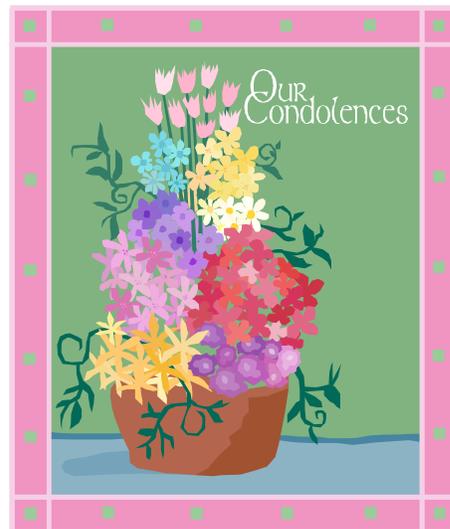
## Harry S. Truman Memorial Veterans Hospital



## THANK YOU

My family and I would like to express our gratitude for the prayers, support and kindness extended to us with the passing of our wonderful mother. My mother always said I was very lucky to have such wonderful friends and co-workers at Truman VA and you proved her right. I am very lucky and I thank you all for your kindness and sympathy during this trying time.

**Ann Beck**



ENJOY YOUR FREEDOM? THANK A VETERAN!